

# PATRICK SILVER

## STRATEGIC TECHNOLOGY LEADER

### CONTACT

---

- 📞 559-930-2803
- ✉ pat.silver@outlook.com
- 🏠 Atlanta, GA, USA
- 📱 productpat.app

### EDUCATION

---

**AI for Business, Executive Ed.**  
Georgia Tech  
2025

**Bachelor of Arts, Business Administration**  
UC Irvine – Merage Business  
2013

### CERTIFICATIONS

---

- Top Secret Clearance
- Microsoft AI Fundamentals
- Microsoft Data Fundamentals
- Microsoft Azure Fundamentals
- SAFe Product Owner / Product Manager
- ServiceNow Certified System Administrator

### ORGANIZATIONS

---

**Council Member**  
KPMG Consulting Council  
2025

**Facilitator**  
KPMG AI Impact Initiative  
2025

### PROFESSIONAL OVERVIEW

---

Strategic technology leader with 15 years of experience in technology consulting, AI-driven enterprise solutions, and business development. Excels in executive stakeholder management, AI strategy, sales enablement, and product leadership—driving innovation, automation, and measurable results.

### WORK EXPERIENCE

---

#### Senior Product Manager

KPMG, Atlanta | Nov. 2021 – present

- Led the migration of a federal agency's financial service operations to ServiceNow, improving customer experience for 1.3M users and securing a \$4.1M renewal contract.
- Architected AI-powered solutions, streamlined operations, and launched transformative service models that enhanced business agility across GovTech, FinTech, SaaS, and cybersecurity sectors.
- Streamlined the Portfolio Investment Management and AI intake process, managing over 20 new solutions monthly.
- Led a cross-functional Cloud Operations team, managing a \$2M budget and developing an automated PnL financial model and playbooks for long-term scalability.

#### Senior Solution Consultant

Altametrics, Costa Mesa | Mar. 2014 – Nov. 2021

- Designed and implemented AI-driven ERP, workforce management, and predictive intelligence into 3,000+ units at leading restaurant brands.
- Secured \$10M+ in upsold revenue, successfully leading change management & executive consulting.

#### Business Analyst

Ingram Micro, Santa Ana | Jun. 2013 – Mar. 2014

- Engineered cloud computing & digital transformation solutions, enhancing marketing, analytics, and enterprise UX.