PATRICK SILVER

STRATEGIC TECHNOLOGY LEADER

C O N T A C T

- **(559-930-2803**
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ΕΟUCATION

Bachelor of Arts, Business Administration UC Irvine – Paul Merage School of

Business 2013

CERTIFICATIONS

- Top Secret Clearance
- Microsoft Azure Data Fundamentals
- Microsoft Azure
 Fundamentals
- SAFe Product Owner / Product Manager
- ServiceNow Certified System Administrator

O R G A N I Z A T I O N S

Council Member KPMG Consulting Council 2025

New Hire POC KPMG ATL Federal Area Network 2025

Facilitator KPMG AI Impact Initiative 2025

PROFESSIONAL OVERVIEW

Strategic technology leader with 15 years of experience in technology consulting, Al-driven enterprise solutions, and business development. Excels in executive stakeholder management, Al strategy, sales enablement, and product leadership—driving innovation, automation, and measurable results.

WORK EXPERIENCE

Senior Product Manager

KPMG, Atlanta | 2021 – present

- Led the migration of a federal agency's financial service operations to ServiceNow, improving customer experience for 1.3M users and securing a \$4.1M renewal contract.
- Architected AI-powered solutions, streamlined operations, and launched transformative service models that enhanced business agility across GovTech, FinTech, SaaS, and cybersecurity sectors.
- Streamlined the Portfolio Investment Management and AI intake process, managing over 20 new solutions monthly.
- Led a cross-functional Cloud Operations team, managing a \$2M budget and developing an automated PnL financial model and playbooks for long-term scalability.

Senior Solution Consultant

Altametrics, Costa Mesa | 2014 – 2021

- Designed and implemented AI-driven ERP, workforce management, and predictive intelligence into 3,000+ units at leading restaurant brands.
- Secured \$10M+ in upsold revenue, successfully leading change management & executive consulting.

Business Analyst

Ingram Micro, Santa Ana | 2013 – 2014

• Engineered cloud computing & digital transformation solutions, enhancing marketing, analytics, and enterprise UX.